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IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Dayton, Ohio

Docket No. 9629

Application of:

CARTY, S. D. et al.

Serial No. 09/990,902

Filed: November 16, 2001

For: **SYSTEM AND METHOD FOR CAPTURING AND STORING
OPERATIONAL DATA CONCERNING AN INTERNET
SERVICE PROVIDER'S (ISP) OPERATIONAL
ENVIRONMENT AND CUSTOMER WEB BROWSING HABITS**

Assistant Commissioner for Patents

Washington, D.C. 20231

PRELIMINARY AMENDMENT

Sir:

Prior to examination, kindly amend the application identified above as follows:

IN THE SPECIFICATION

Please replace the abstract of the invention beginning on page 69, line 7 of the specification with the following amended abstract:

CERTIFICATION OF MAILING UNDER 37 CFR 1.8

I hereby certify that this correspondence is being deposited with the United States Postal Service as first class mail in an envelope addressed to: Assistant Commissioner for Patents, Washington, D.C. 20231 on March 27, 2002

By: Sallie Spicer
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